SANTA CLARA COUNTY ROADS AND AIRPORTS WORK REQUEST MOBILE APP

Mobile Citizen by **MAINT**STAR

Mobile App directly linked to the County's internal Maintenance Management and Work Order System

1
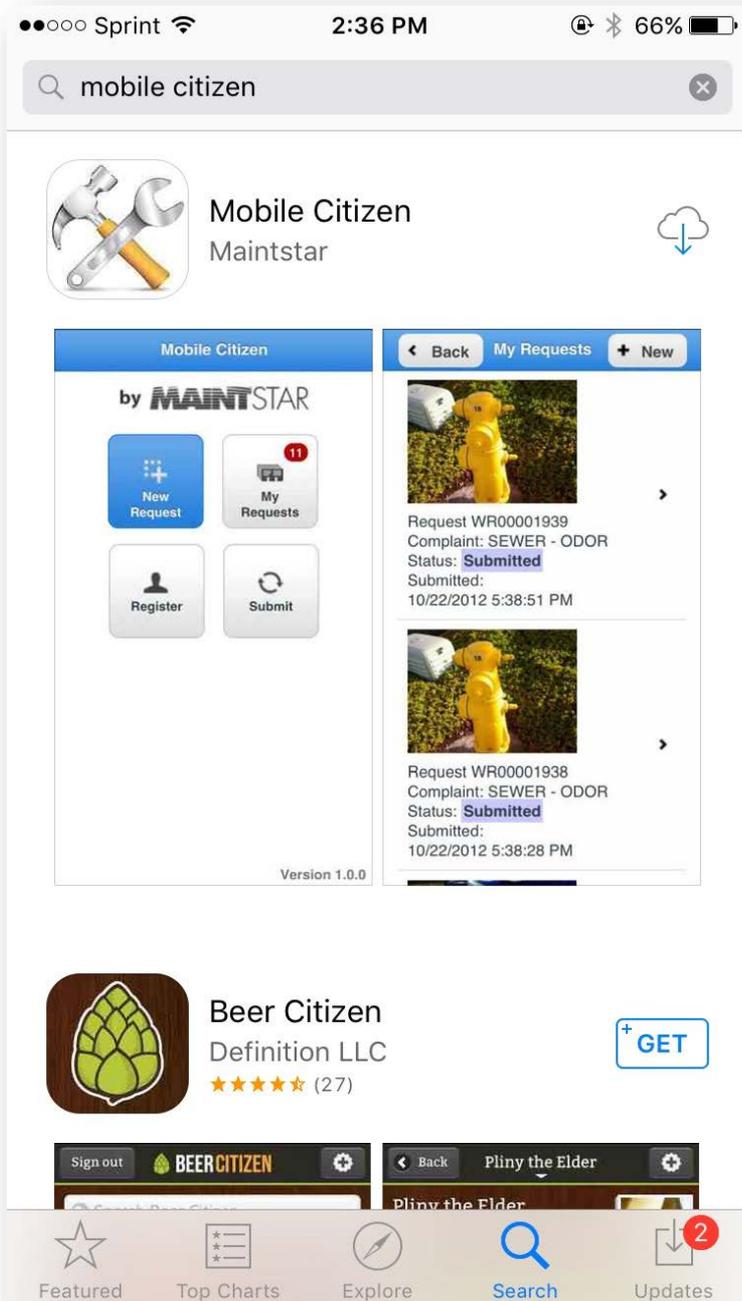
Available for smartphones and tablets using **Android or iOS**.
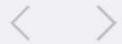
Select Santa Clara County

Profile

Users can simply submit a request or register to track their requests.

1. Select the problem type.
2. Snap a photo or select from your own gallery.
3. Type in a comment and press submit.

It's that easy!

5

Left screen:

◄ Back to App Store   8:11 AM   @ ◄ ✳ 94% ▬
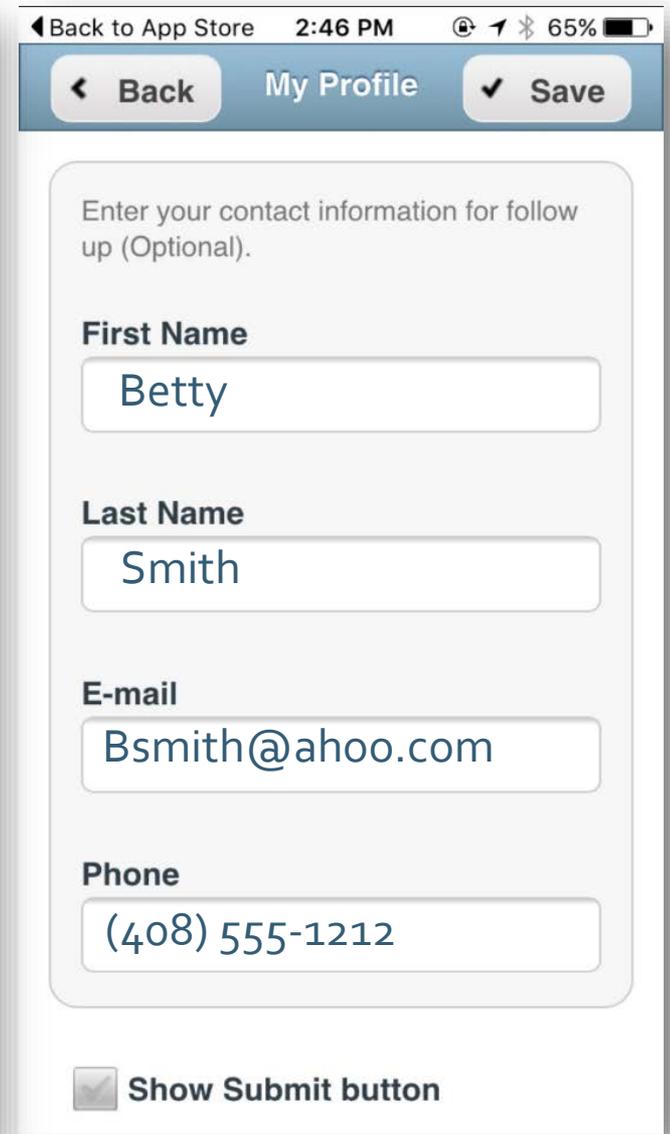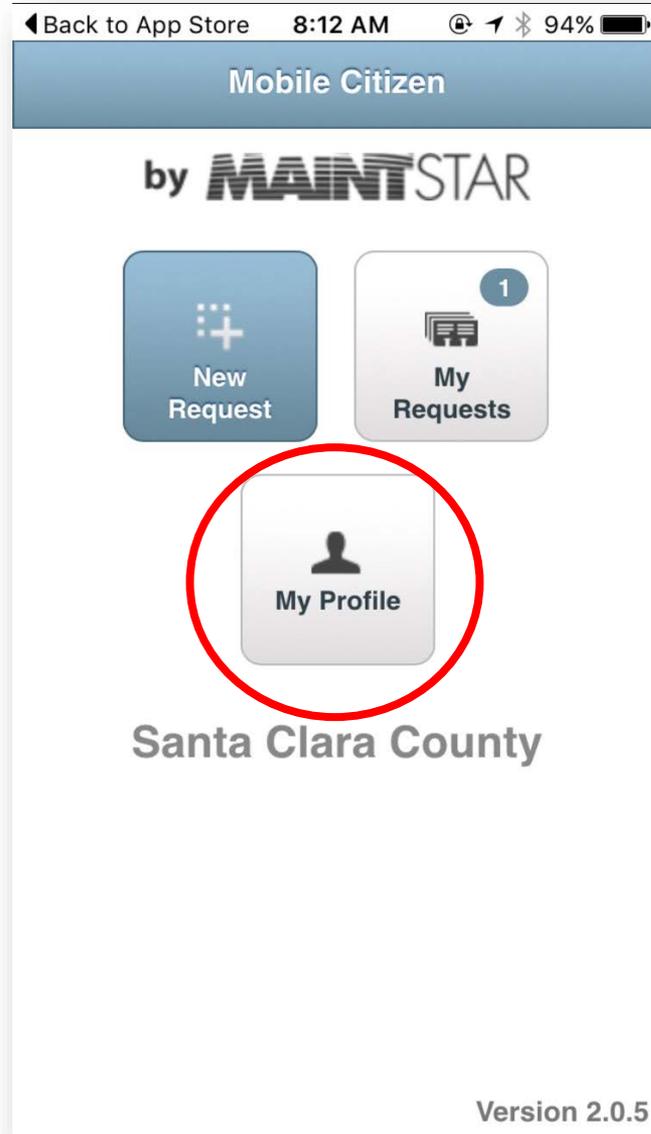
‹ Back   **New Request**   ✔ Save

Service Request *

- Pavement ▼

▢ Gallery   ▢ Camera

delete

Comments

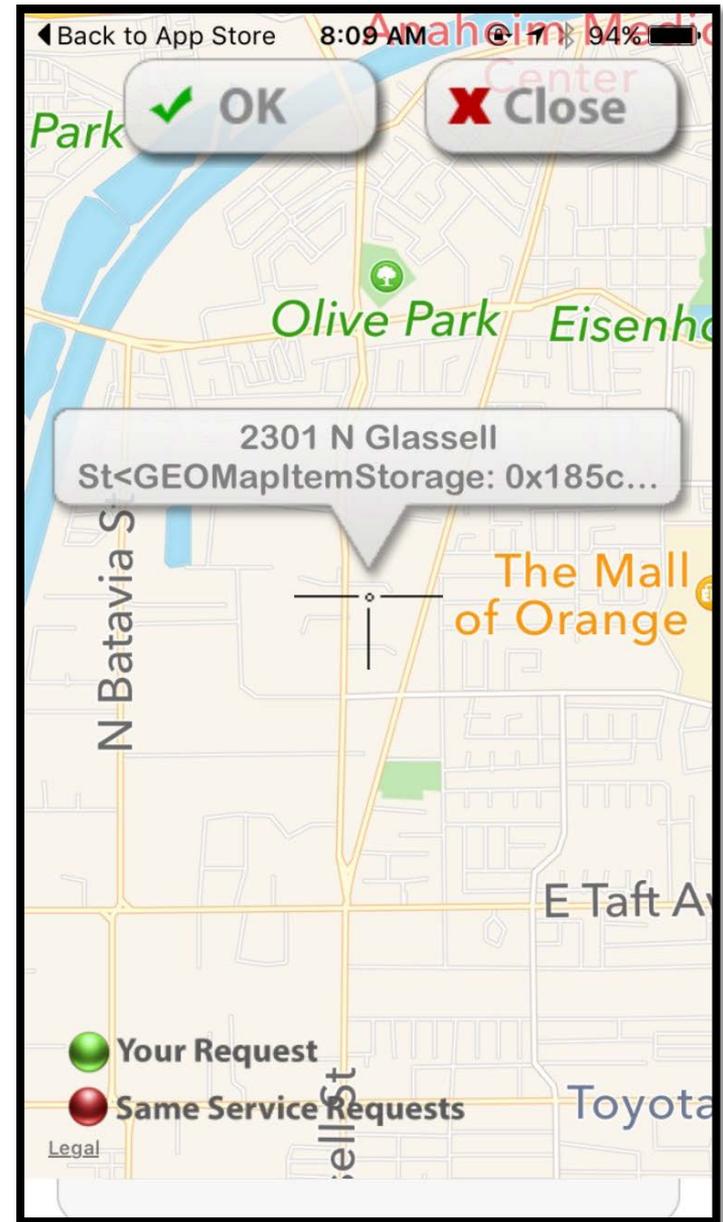Parking lot needs to be re paved.

Take a photo...

Right screen:
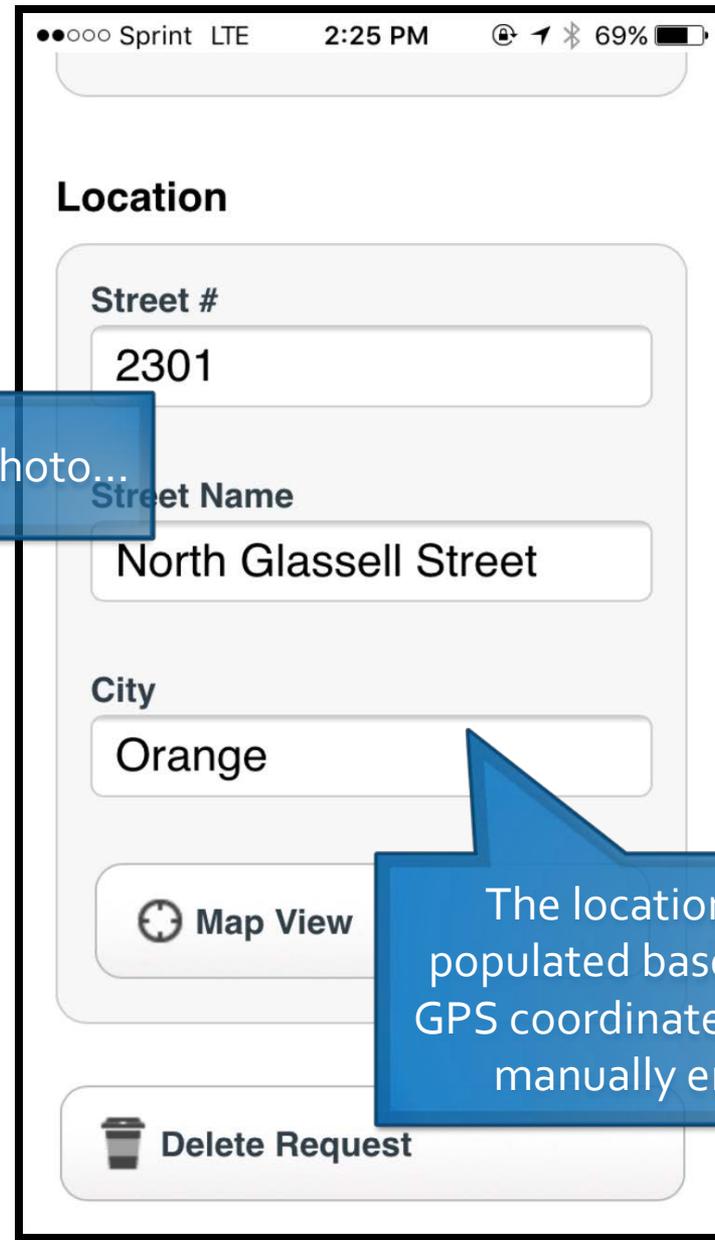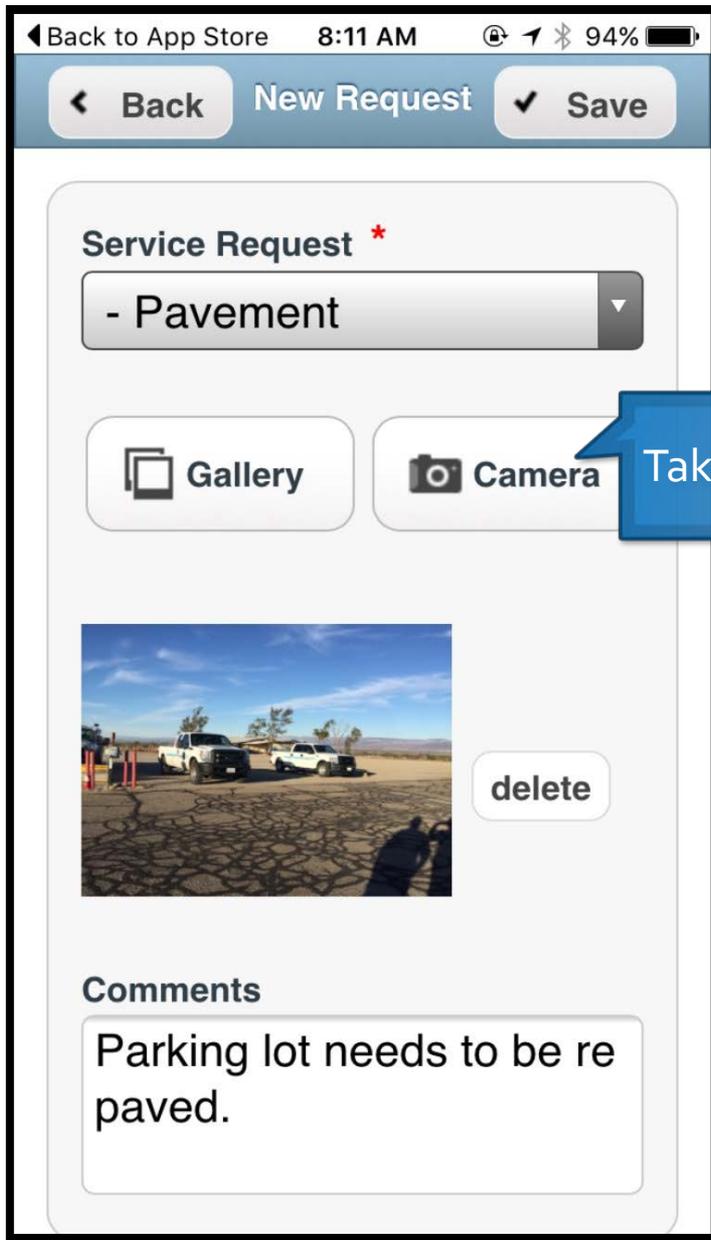
●●○○○ Sprint LTE   2:25 PM   @ ◄ ✳ 69% ▬

Location

Street #

2301

Street Name

North Glassell Street

City

Orange

◎ Map View

🗑 Delete Request
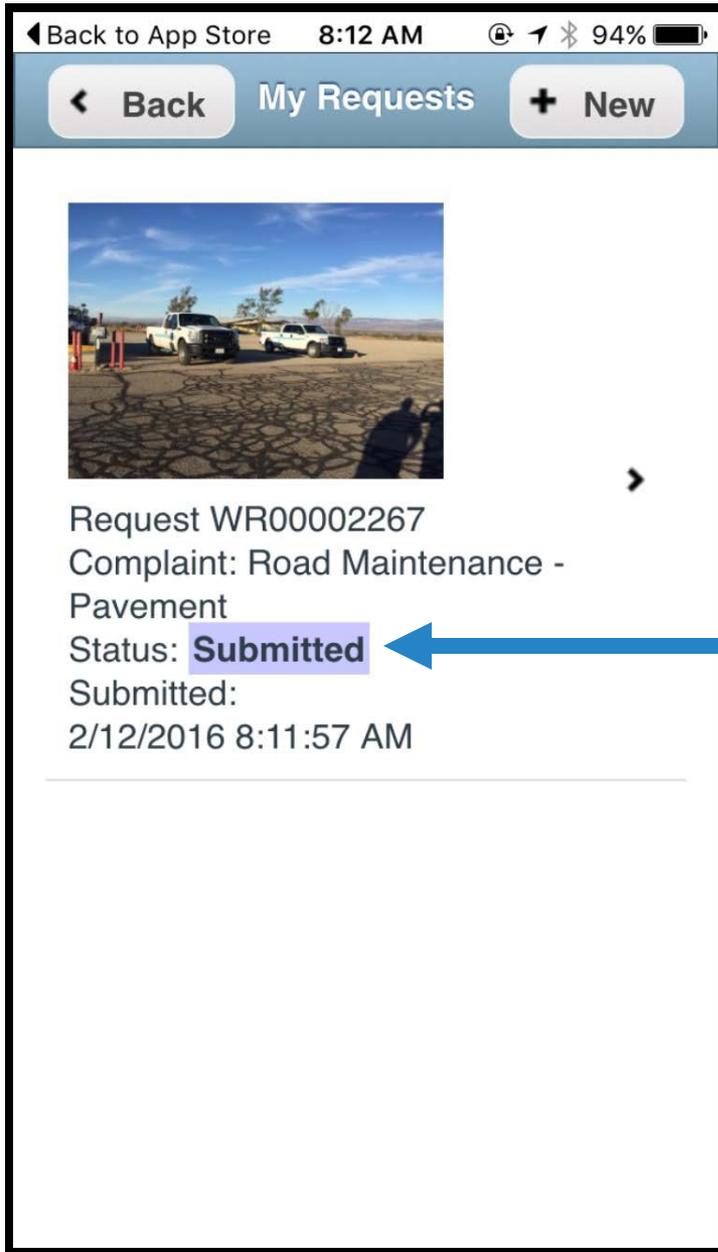
The location is pre-populated based on your GPS coordinates or can be manually entered.

Click on the Map View button to view the location and drag the pin to correct the location.

Requests are submitted directly to the County's work order system and email notification is sent when the status changes.